

A SEOP 0169 17.14 12/14/72 CHGO TCMA, 17.18 2-040

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SEATTLE DEC 14 12 NOON

KGH CHGO  
FBC MTS TACOMA

MR. BENNETT OF BENNETT LUMBER AT PRINCETON, ID. IS THREATENING US WITH LOSS OF BUSINESS ACCOUNT OUR SLOW SERVICE AND MISHANDLING OF THEIR LEASED CARS BOTH LOADS EAST AND EMPTIES WESTBOUND. HIS LEASED THRALL CARS BENX 100 THROUGH 114 ARE BEING HANDLED IN EXTRA TRAINS AND SUFFERING OTHER DELAYS THAT PENALIZE HIM UNDER HIS MINIMUM MILEAGE LEASE TERMS.

BENX 100 FX AT ST PAUL 4/45 PM NOV 20 AND I D L TO EL AT CRAGIN 7:30 AM NOV 23.

BENX 101 A R E PLUMMER NOV 9 AND DELIVERED WIM NOV 14. A R L AT BV 4:10 AM NOV 22 AND DELIVERED EL AT CRAGIN 3 DAYS LATER.

BENX 103 I R L BOVIL NOV 16 AND A R L AT BV NOV 27.

BENX 104 D P E MILWAUKEE NOV 24 AND DELIVERED TO WIM DEC 2.

BENX 106 I R E WEBSTER NOV 15 AND I D E TO WIM NOV 28.

BENX 107 D P E HARLO NOV 15 AND DELIVERED TO WIM NOV 21.

BENX 109 RECEIVED FROM CNW AT ST PAUL DEC 2 D P E HARLO DEC 12 ENROUTE BOVIL.

BENX 110 D P E LATA NOV 29 A R E AT ST MARIES DEC 12. ENROUTE.

BENX 111 I R L BOVIL DEC 4 AND A R L BV DEC 12.

BENX 113 T A E AT BV DEC 4 AND DEPART EMPTY SPOKANE DEC 11 ENROUTE BOVIL.

BENX 114 I R E AT BV 0005 HOURS NOV 29 AND DELIVERED TO WIM 1:00 PM DEC 6.

BENNETT LUMBER CO IS OUR SECOND LARGEST SHIPPER ON THE WI&M RY. AND HAS SHIPPED 570 CARS LONGHAUL THROUGH NOV OF THIS YEAR. PLEASE HANDLE TO IMPROVE OUR SERVICE AND RETAIN BENNETT LUMBER CO. BUSINESS.  
ORIGI KGH, COPIES FBC MTS. D-495

D A KELLER.